



## QUALITY POLICY

As Biotrend Çevre ve Enerji Yatırımları A.Ş., we strive to introduce a new perspective on integrated solid waste management, and to ensure alternative energy generation. During the performance of our activities, we take into consideration the key principles of the United Nations Global Compact, to which we are a signatory.

We undertake the following key activities in line with this purpose:

- To ensure documentation of the Quality Management System meeting the requirements of ISO 9001 standards, implement such system and ensure its efficiency through constant improvement,
- To follow-up advanced technological innovations in the Integrated Solid Waste Management and Electrical Energy Generation sector,
- To foster the employees' knowledge and improve their skills through trainings aiming to raise awareness on quality among the employees, and ensure their contribution to constant development activities,
- In line with a constant improvement approach,
  - To be a reliable company in line with an approach meeting customer expectations in all processes, and give utmost priority to customer satisfaction,
  - To achieve company objectives by improving the performance of our processes, and ensure the employees' full participation,
- To comply with legal requirements and adapt to changing conditions and meet all our stakeholders' expectations.